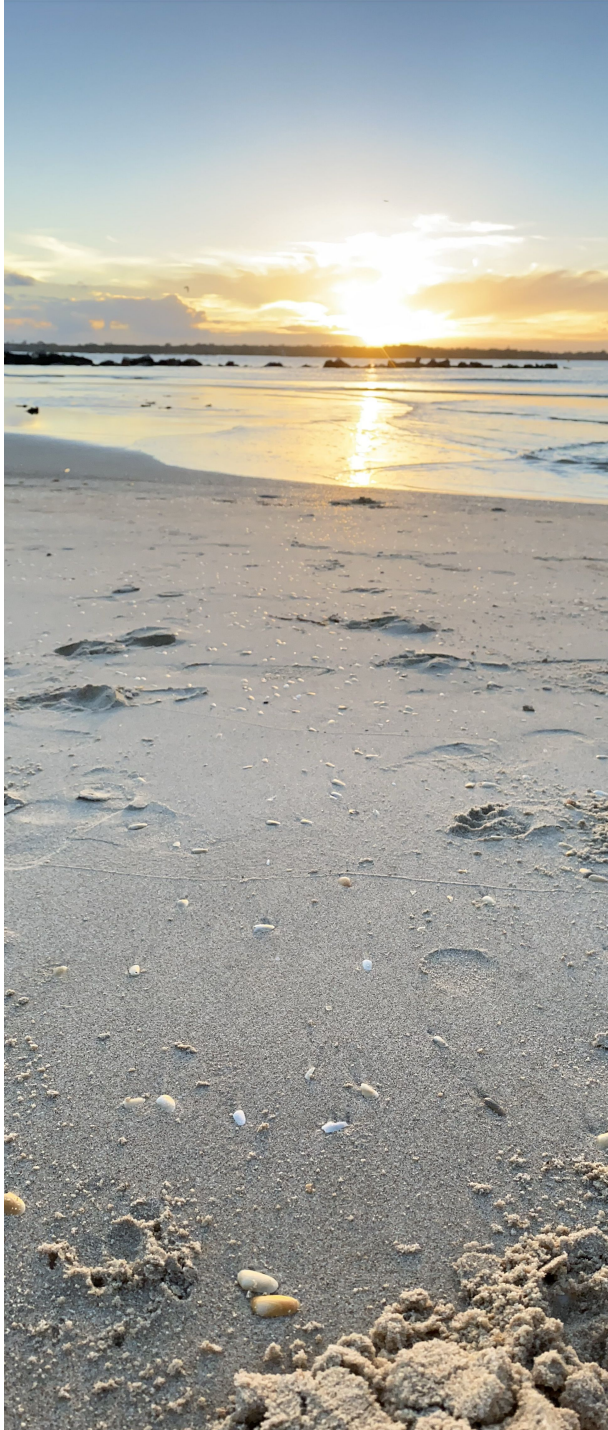




Iluka Accommodation - Guest Guide

Information about your booking, the area, activities and eateries.
www.ilukaaccommodation.com.au





Important Information

WELCOME TO THE CLARENCE VALLEY

Thank you for choosing to book your holiday through LJ Hooker Iluka.

We hope you have an enjoyable holiday with everything that Iluka has to offer.

Feel free to contact our team should you have any questions or concerns during your stay.

NO PARTY POLICY

We have a strict no party policy. We reserve the right to immediately evict guests if a party is reported. Random inspections may be conducted in the event of a neighbor complaint. Please keep noise to a minimum as you are holidaying in a residential area. Please bring guests and music inside with closed windows by 10pm.

AFTER-HOURS ASSISTANCE

Please contact 0474 359 891 for after-hours emergencies. This includes lockouts and urgent repairs. A \$100 charge will be processed on your card for lockouts out-of-hours. Please call our office the following business day for all other enquiries.

KEYS

All keys are logged out via our borrowing system. If keys are missing upon checkout, charges will apply for cutting/changing of locks.

Guests must not attempt to break in to premises if locked out.

BBQs

BBQs are provided at some properties only. Please report if your BBQ condition is unsatisfactory upon arrival. A \$50 BBQ clean charge applies if the plates or trays are left dirty. Should you run out of gas during your stay you can swap-n-go your gas bottle at the local service station and keep your receipt for reimbursement from our office.

CLEANING

Any reports of unsatisfactory cleaning must be reported to our office upon arrival. Guests are expected to leave the property tidy as per the guests departure checklist guidelines



Important Information

RUBBISH

Your property should have signage indicating which bin day for each coloured bin, and what items that you dispose. If you cannot locate this please visit www.clarence.nsw.gov.au/Residents/Waste-and-recycling/Bins-and-collections. A bin collection fee may be charged for excessive rubbish or for bins not placed on kerb on appropriate day. Please remove all rubbish from inside the property placing in bins prior to your departure as per the Guest Departure Checklist.

ANIMALS

With the exception of our pet friendly properties and service animals, dogs and other animals are not permitted at the premises. This includes visitors pets and animals visiting for a day trip. Any cleaning or pest treatment costs incurred due to an animal being brought to the property will result in a guest charge. For pet friendly properties- please ensure to remove all evidence of your pet as these properties are also enjoyed by non-pet lovers.

LOST PROPERTY

Please ensure you check every room and cupboard thoroughly upon departure. We take no responsibility for finding or returning lost property. If lost property is found you will be contacted and you have 14 days to claim. Items able to be returned via postage be sent at your expense or via collection from our office reception.

ACCIDENTAL DAMAGES

Please inform us as soon as possible of any breakages or damage to the property.



Departure Checklist

- Wash, dry and put away all kitchenware
- Unpack dishwasher ensuring all items are dry
- Ensure cupboards, fridge, microwave and oven are empty & clean
- Clean barbecue and trays (if applicable)
- Remove all rubbish and place in correct coloured bin system
- Pet friendly properties - yard clean & tidy and ensure free of any droppings
- All furniture is in original position
- Property left as per 'Guest Responsibilities' in T&C's
- Turn off all lights & appliances (excluding fridges) and lock all doors and windows
- Ensure all belongings are taken with you- check all areas
- Check out time is 10am NSW. Please ensure to depart on time and to return all keys to LJ Hooker Iluka (Drop slot in office entry door if after hours)

Cafes + Coffee

The Freshwater Cafe
3/63 Charles St, Iluka
6619 5433

Ol Mates
92 Charles St, Iluka
0418 229 706

Boatshed Cafe
Waterfront, 2A Charles St, Iluka
6646 6668

The Little Local
Iluka Golf Club, 1 Hickey St, Iluka
0421 606 695

Hogue's Hot Bread 65 Charles
St, Iluka
6646 6800

Iluka Bakery
6 Young St, Iluka
6646 6235



Pubs, Clubs + Takeaway

Sedgers Reef Hotel
74 Queen Lane, Iluka
6646 6122

Club Iluka
75-79 Spenser St, Iluka
6646 5188

Iluka Fish Co-Op
Queen St, Iluka
6646 5366

Iluka Golf Club
1 Hickey St, Iluka
6646 6408

Iluka Bay Takeaway
6A Young St, Iluka
6645 7594

Sumth'n Tastee On Charles
55 Charles St, Iluka
6646 5461





Shopping & Activities

Iluka has all your shopping needs, pop-up clothing & homeware boutiques, grocery, nursery/florist, butcher & liquor stores as well as an array of other shops that are worth a look.

ILUKA EMPORIUM

An eclectic art space featuring local artists as well as clothing, jewellery and so much more
61 Charles St, Iluka | www.ilukaemporium.com | 0436 281 346

ILUKA MUSEUM

Iluka Museum is a volunteer not for profit historical organisation which aims to promote an understanding and appreciation of the unique history of the Iluka area. Displays include the early River Training Scheme, the old Iluka Railway, rowing, boating and fishing of the past.

Open Wednesday and Friday mornings.

2 Charles St Iluka | www.ilukamuseumnsw.wordpress.com | 0407 627 892

FUNKY FLORAL DESIGNS

Beautiful floral arrangements for all occasions plus unique gifts and plants for your garden

61 Charles St Iluka | www.facebook.com/ilukaflorist | 0417 719 584

ILUKA CRAFT SHOP

An array of hand made items, crafted by locals from both Iluka or Woombah for everyone to enjoy.

40 Charles St Iluka | 6646 6145

ILUKA BAIT AND TACKLE

Everything you need to have an incredible fishing experience with a great range of bait and fishing tackle. The team at Iluka Bait and Tackle can offer you local knowledge so that you can catch a big one!

3 Owen St Iluka | www.facebook.com/Iluka-Bait-and-Tackle | 6646 5217

NEAR THE SEA

Run by a local family is a seaside boutique stock an array of men's and women's clothing, surf accessories, homewares and giftware.

38a Charles St Iluka | www.neartheseailuka.com | 0435 204 840

IGUANA BEACHWEAR & HOME DECOR

Bringing the beach and ocean feels into your home with a wide range of local and imported homeware.

33 Charles St Iluka | www.iguanabeachwear.com.au | 6646 6500



Outdoor Activities

CLARENCE RIVER FERRIES

Cruise the Clarence river from Iluka to Yamba, as well as a historical river cruise on Wednesdays. Check out their timetable on their website

Ferry Terminal, 2 Charles St, Iluka | www.clarencriverferries.com.au | 0408 664 556

BUNDJALUNG NATIONAL PARK

A gateway to stunning coastline, relaxing picnic areas, walking tracks and World Heritage-listed rainforest at the Iluka Nature Reserve

Iluka Road, Iluka | www.nationalparks.nsw.gov.au/visit-a-park/parks/bundjalung-national-park | 02 6641 1500

AAA Kayak Tours Iluka

Action Adventure Activities Iluka have a range of kayaks, stand up paddleboards and bikes for all ages to hire. Kayak tours can also be arranged. Try the half-day kayak from Esk River bridge down to Iluka Bay.

3A Owen St Iluka | www.facebook.com/aaakayaktoursiluka | 0497 201 924

ILUKA MAIN BEACH

Iluka Main beach is dog friendly, and 4WD-friendly at low tide, but council permission must be sought.

The Break Wall offers a great spot for fishing and for a stroll to admire the coast.

Beach St, Iluka | 6643 0800 (for 4WD permission)

THE PEACH FARM

The Peach Farm allows you to absorb the natural surroundings and enjoy a picnic under the fruit trees.

Grab a coffee at the cafe while the kids meet the farm animals.

5799 Pacific Hwy Mororo | www.thepeachfarm.com.au | 0447 589 177

ILUKA GOLF CLUB

A 9 hole course offering great golf options and a range of events such as raffles, ladies nights and other various charity events.

Hickey St, Iluka | www.ilukagolf.com.au | 6646 6408

CLUB ILUKA

Come play a game of bowls, join in the weekly raffles and stay for a delicious meal.

75-79 Spenser St, Iluka | www.ilukabowls.com.au | 6646 6188

Local Markets

SUNDAY (1st Sunday of the month)

Iluka Markets

Ken Leeson Oval, Cnr Owen and Spenser St Iluka

SATURDAY (every 2nd of each month)

Maclean Community Markets

Centenary Drive Car Park, Maclean

SUNDAY (3rd Sunday of month)

Ashby Community Market

Ashby Community Centre, Lismore St, Ashby

SUNDAY (4th Sunday of month)

Yamba River Market

Ford Park, River St, Yamba

WEDNESDAY (every week)

Yamba Farmers Market

Whiting Beach Carpark, Yamba





THE CLARENCE VALLEY

YAMBA & ANGOURIE

At the mouth of the Clarence River Yamba is the coastal destination that dreams are made of. The town's beaches are blissful, with world-beating surf breaks and marine parks that brim with dolphins, sea turtles and migrating whales – all enveloped by national parks and wilderness reserves. And the town's thriving dining and shopping scene is sure not to disappoint.

MACLEAN

Self-proclaimed as 'The Scottish Town of Australia', Maclean is enveloped by fields of sugarcane and farmland. Spend your day exploring its charmed-filled streets, fishing off the riverbank or taking the scenic walk to the Maclean Lookout that boasts unrivaled views over the entire Clarence Valley.

GRAFTON

At the heart of the Clarence Valley region lies Grafton, an historic town lined with glorious architecture, on the banks of the Clarence River, containing an array of shopping and cafes. Famous for its striking array of Jacaranda trees and its vibrant arts scene.

ULMARRA

Small in population but big in personality, Ulmarra delivers country swagger and quirky cool in equal measure. On the banks of the Clarence River, the former port town boasts a particularly well-preserved collection of heritage-listed buildings, many of which now house stores and galleries. Spend the day exploring the many antiques stores searching for that rare collectable or have lunch at the Ulmarra Hotel.

WOOLI

Set on a narrow three-kilometre peninsula, the tiny town of Wooli is practically an island. Just a 40min drive south Iluka, life here revolves around the water, whether you're surfing, swimming and fishing, or cruising around the immense Solitary Islands Marine Park. The peaceful Wooli River also makes it ideal for kayaking and paddle-boarding.

Stay With Us Again



Contact us to find your next stay
www.ilukaaccommodation.com.au



Did you know by booking directly with LJ Hooker Iluka
you can save money by avoiding the 3rd party
commissions from other online booking sites.



Come back to this property or try something else! We
have a range of properties to suit every family and
budget.

SHORT TERM RENTAL ACCOMMODATION (STRA)

The NSW Government has implemented a new statewide regulatory framework for short-term rental accommodation (STRA). It sets out the legal responsibilities and compliance approach for hosts, letting agents, guests and booking platforms.

Guests are to abide by the following requirements:

Guests to act lawfully

A guest must not engage in conduct in their capacity as a guest that contravenes:

- (a) the criminal law
- (b) planning laws or by-laws (if the premises are in a strata or community scheme) that apply to the premises
- (c) the terms of a short-term rental accommodation arrangement for the premises.

Obligations to neighbours

A guest must not at any time during the occupancy period:

- (a) create noise that because of its level, nature, character, or quality, or the time it is made, is likely to harm, offend, or unreasonably disrupt or interfere with the peace and comfort of neighbours and other occupants of the premises
- (b) act in a violent or threatening manner towards neighbours or other occupants of the premises
- (c) act in a manner that could reasonably be expected to cause alarm or distress to neighbours and other occupants of the premises
- (d) use or enjoy the premises in a manner, or for a purpose, that interferes unreasonably with the use or enjoyment of common property by neighbours and other occupants of the premises in a strata or community scheme
- (e) intentionally, recklessly or negligently cause damage to premises, any common property or any other communal facilities within the immediate vicinity of the premises, or any public property in the vicinity of the premises
- (f) intentionally, recklessly or negligently damage the personal property of neighbours of the premises or other occupants of a strata or community scheme.

To find out more search "Fair Trading Code of Conduct for the Short term Rental Accommodation"





Emergency Information

Contact for LJ Hooker Iluka

Ph: (02) 6646 6321

E: iluka@ljhooker.com.au

After hours call, plumber or electrician: 0474 359 891

Local Emergency Contacts

Iluka Police: (02) 6643 6970

Police & Fire & Ambulance: 000

Maclean Hospital: (02) 6640 0111

SES: 132 500

Potential Hazards for the Iluka Area:

Further information can be found at the following websites:

- **Clarence Valley Council Disaster Dashboard:** www.emergency.clarence.nsw.gov.au/dashboard/overview
- **Bushfires - NSW Rural Fire Service:** www.rfs.nsw.gov.au
- **Floods - NSW SES:** www.floodsafe.com.au
- **Storms - NSW SES:** www.stormsafe.com.au
- **Urban fires - Fire & Rescue NSW:** www.nswfb.nsw.gov.au
- **Heatwaves, earthquakes and other disasters:** www.em.gov.au
- **Tsunami - NSW SES:** www.ses.nsw.gov.au

Emergency Contacts:

- **Emergency:** Call 000 for life-threatening emergencies only
- **Emergency text:** Call 106 for people who are deaf or have a speech or hearing impairment
- **NSW Rural Fire Service:** 1800 679 737 for info on fire bans and bushfires in NSW
- **NSW State Emergency Services:** 132 500 for support and advice in an emergency
- **RSPCA:** (02) 9770 7555 or
- **Sandy Paws Vet Iluka Phone:** (02) 6646 5676
- **WIRES:** 1300 094 737 for emergency advice for injured wildlife
- **Clarence Valley Council:** 02 6643 0200 or after-hours emergency: 02 6626 6858 or www.clarence.nsw.gov.au
- **Clarence Valley Council Disaster Dashboard:** www.emergency.clarence.nsw.gov.au/dashboard/overview

Additional Emergency Information

Updates, advice and information on potential hazards can be found:

- Local Radio Stations: ABC North Coast - www.abc.net.au/radio/northcoast
 - Richmond and Tweed 94.5 FM
 - Murwillumbah 720 AM
 - Grafton 738 AM
- The Bureau of Meteorology www.bom.gov.au who issue:
 - Flood watches and warnings for rivers when flooding is likely
 - Severe Weather Warnings and Severe Thunderstorm Warnings for flash flooding damaging winds, hail and heavy rainfall, damaging waves and dangerous surf
 - Tsunami Watches and Land Inundation Warnings for tsunamis.
 - NSW Rural Fire Services fire danger ratings and to monitor the Fire Danger Ratings daily at www.rfs.nsw.gov.au/fdr
 - NSW State Emergency Service (SES) at www.ses.nsw.gov.au on local flood impacts and evacuations during hazardous floor, storm and tsunami events;
 - Roads and Maritime Services on the 24-hour traffic enquiry line 132 701 or visit Live Traffic NSW at www.livetraffic.rta.nsw.gov.au for information regarding roads

We encourage guests to download an appropriate emergency app to their mobile phones that provide information on potential environmental hazards that may affect the property and area, some options are:

- Fires Near Me App www.rfs.gov.au
- Clarence Valley Council Disaster Dashboard www.emergency.clarence.nsw.gov.au/dashboard/overview
- The “Emergency Plus” app is a useful tool in any emergency

To Pacific Highway (18km) ↗
Woody Head (4km)
Shark Bay (5km)
Woombah (15km)

Bundjalung National Park

INDUSTRIAL ESTATE

THE ANCHORAGE HOUBAY PARK

Freezer Reef

Middle Bluff


4WD access to Ten Mile Beach from Shark Bay (no 4WD permit required)
Boat launching at Woody Head

Bluff Beach is a swimming beach patrolled in Summer holidays and Easter

OCEAN

ILUKA

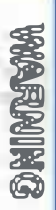
Iluka Nature Reserve

Northern end of Iluka Beach is a leash-free area for dogs 

4WD access to Iluka Beach is from Beach Rd at the southern end
To 4WD on the beach you must have a Beach Permit. Beach Permits can be purchased from:

- 1 Iluka Riverside Tourist Park
4 Charles St., Iluka (7 days)
- 2 Treelands Drive Community Centre
Treelands Drive, Yamba (5 days)
- 3 Maclean Shire Council
River St., Maclean (5 days)

ILUKA YAMBA COAST GUARD
Phone: 6646 6311
RADIO CONTACT
27MHz CHANNEL EL 86 & 88 Distress & Calling
VHF - CHANNEL 16 & 67 Distress & Calling
24 HOUR SERVICE


Check Coast Guard Re: Boat Conditions

